



Winding Creek Community Services Association (WCCSA)

P.O. Box 10593
Southport, NC 28461



FREQUENTLY ASKED QUESTIONS

Updated: February 2020

I am new member of Winding Creek, how do I get a boat ramp key and decal?

Complete a Boat Ramp Key & ID Decal Request Form, found on the WCCSA website at <https://my.wccsa.net>. Once completed, contact the Dock Master or a member of the Dock Master Committee and arrange a time/day to pick up your key and ID Decal. Make sure you have read and understand the Rules & Regulations set by the WCCSA before using the community facilities.

What will I need when I pick up my key and decal?

Bring your completed Boat Ramp Key & ID Decal Request Form with all the information provided and a check for \$10.00 made out to WCCSA or you can bring cash.

What if I lose my key?

If you lose your key, contact the Dock Master or a member of the Dock Master Committee immediately. We can issue a replacement key for \$50.00. This fee is to encourage you not to lose your key and help the community keep their costs down for all members by not having to replace the master lock.

What if my decal is damaged?

If your decal is damaged, contact the Dock Master or a member of the Dock Master Committee and we can provide you with a new decal at a cost of \$2.00.

Why do I have to have an ID decal on my boat?

WCCSA has found this to be important for safety reasons. There have been several occasions where boats tied to the community dock had issues that required immediate attention and members did not know whom to contact or who owned the boat. For security reasons, the decal assists in ensuring all boats tied to the community dock are allowed to be there. The community has grown over the years and the boats within our community exceed the availability on the dock; therefore, the decal assists in identifying trespassers and assisting members should a problem arise while their boat is docked.

What do I do with the key if I am no longer a member of Winding Creek?

You MUST return your key to the Dock Master or provide it to your closing attorney at settlement. If you fail to return your key, a \$50.00 fine will be enforced by the WCCSA.

For any other questions you may have, please contact the Dock Master or a member of the Dock Master Committee. Contact information can be found on the WCCSA Website at

<https://my.wccsa.net>.